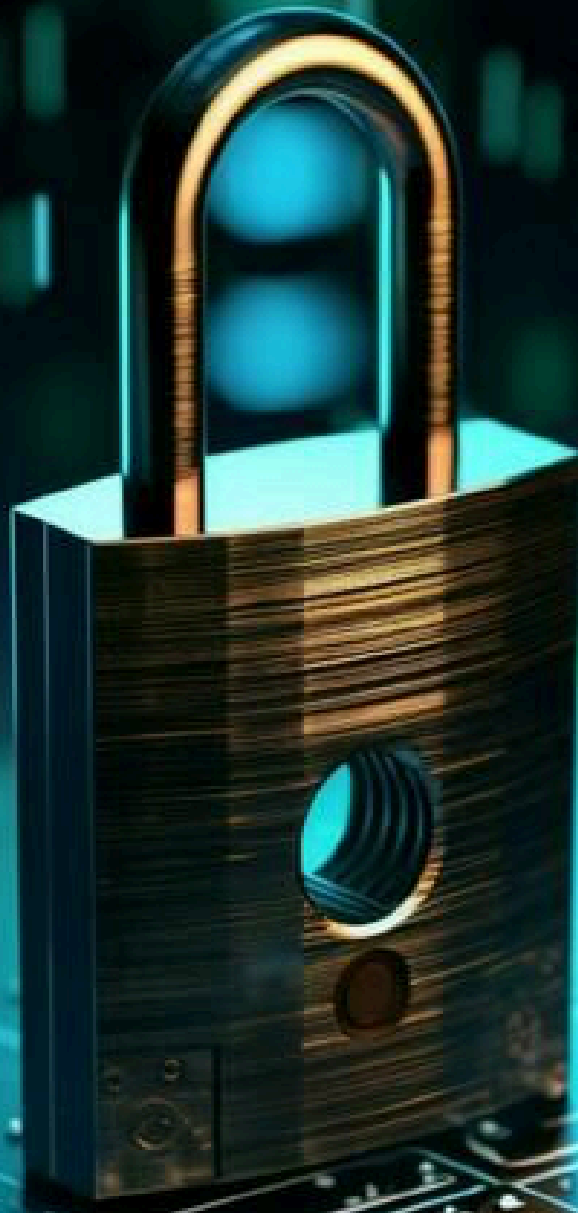


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# Policy & Disclaimer

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## Privacy Policy

### Introduction

Edoburg Piping Systems LLP ("Edoburg," "we," "us," or "our") is dedicated to safeguarding the privacy and security of our customers, visitors, and users ("you" or "your"). This Privacy Policy outlines in detail how we collect, use, disclose, and safeguard your information when you interact with our website [insert website URL] and any associated media forms, channels, mobile websites, or applications (collectively, the "Site"). Please thoroughly review this Privacy Policy. If you do not agree with any aspect of this policy, kindly refrain from accessing the Site.

### Information We Collect

#### Personal Data

We may collect a variety of personally identifiable information, including but not limited to your name, shipping address, email address, telephone number, and any other details voluntarily provided by you when interacting with our Site. This may occur when you register on our Site, place an order, subscribe to our newsletter, fill out a form, or engage in any other activities, services, features, or resources available on our Site.

#### Derivative Data

Upon your interaction with our Site, our servers automatically gather certain information such as your IP address, browser type, operating system, access times, and the pages you visit before and after accessing our Site.

#### Data from Social Networks

If you choose to connect your account to social networking sites such as Facebook or Twitter, we may collect additional information such as your name, email address, profile picture, and any other public information available on these platforms.

### How We Use Your Information

We employ the information we collect from you in various ways, including but not limited to:

- Providing, operating, and maintaining our Site and services.
- Processing and fulfilling your orders for our piping products.
- Communicating with you, including responding to your inquiries, providing customer support, and sending important notices such as order confirmations and updates.

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- Sending promotional materials, updates, newsletters, and marketing communications about our products, services, promotions, and events, subject to your preferences and applicable laws.
- Analyzing trends, usage patterns, and preferences to enhance and personalize your experience on our Site, improve our marketing and promotional efforts, and develop new products, services, features, and functionalities.

### Sharing Your Information

We are committed to protecting your privacy, and as such, we do not share your information with third-party services. All data collected is used exclusively for internal purposes as outlined in this Privacy Policy.

### International Data Transfers

Your privacy is of utmost importance to us, and we take extensive measures to ensure that your personal information is handled with care and in accordance with applicable laws and regulations. It's important to note that your information may be transferred to and stored on servers located outside of your country. This transfer of data is necessary to provide you with access to our Site and services, as well as to process and fulfill your orders. By using our Site, you consent to the transfer of your data to these locations.

### GDPR Compliance (For Users in the European Union)

As a user in the European Union, you have certain rights under the General Data Protection Regulation (GDPR). These rights include the right to access, rectify, or erase your personal data. If you wish to exercise any of these rights or have any questions or concerns regarding the processing of your personal data, please contact us. We are committed to ensuring compliance with the GDPR and will promptly respond to any requests or inquiries regarding your personal data.

### Security of Your Information

The security of your personal information is paramount to us, and we have implemented robust measures to protect it from unauthorized access, alteration, disclosure, or destruction. These measures include encryption, firewalls, regular security assessments, and staff training on data protection best practices. While we strive to maintain the highest level of security, please be aware that no method of transmission over the internet or electronic storage is 100% secure.

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Despite our best efforts, we cannot guarantee absolute security. However, we continuously monitor and update our security measures to mitigate any potential risks and ensure the confidentiality and integrity of your information.

### Retention of Your Information

We retain your personal information only for as long as necessary to fulfill the purposes outlined in this Privacy Policy. This includes providing you with access to our Site and services, processing and fulfilling your orders, communicating with you, and complying with legal obligations. If we no longer need your personal information for these purposes, we will securely delete or anonymize it in accordance with our data retention policies. However, please note that certain legal or regulatory requirements may necessitate the retention of your information for a longer period. Rest assured that we will only retain your information for as long as necessary and will take all necessary measures to protect it during storage and eventual disposal.

### Consent

By accessing and using our Site, you hereby consent to the terms of this Privacy Policy and the collection, use, disclosure, and retention of your information as described herein.

### Updates to this Privacy Policy

We reserve the right to update, amend, or modify this Privacy Policy at any time. Any changes will be effective immediately upon posting the revised policy on this page. We encourage you to periodically review this page for the latest information on our privacy practices.

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### Disclaimer

Welcome to the website of Edoburg Piping Systems LLP ("Edoburg"). By accessing or using this website, you agree to comply with and be bound by the following disclaimer, terms, and conditions. If you disagree with any part of this disclaimer, you must refrain from using this website.

### General

The information provided on this website is intended for general informational purposes only. While we strive to maintain the accuracy and reliability of the information, we make no representations or warranties of any kind, express or implied, about the completeness, accuracy, reliability, suitability, or availability of the information, products, services, or related graphics contained on the website. Your reliance on any information provided is at your own risk.

### Product Information

Edoburg specializes in supplying high-quality piping systems that adhere to stringent international standards. However, it is essential to note that the product information presented on this website is for reference purposes only and may not always reflect the most current specifications or availability. For the most accurate and up-to-date product information, we recommend contacting Edoburg directly.

### Limitation of Liability

Under no circumstances shall Edoburg be liable for any loss or damage, including but not limited to, indirect or consequential loss or damage, or any loss or damage whatsoever arising from the use of this website. This includes loss of data or profits arising out of, or in connection with, the use of this website.

### GDPR Compliance

Edoburg is committed to protecting the privacy and personal data of individuals in accordance with the General Data Protection Regulation (GDPR) and other applicable data protection laws. For detailed information on how we collect, use, and protect your personal data, please refer to our Privacy Policy.

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### External Links

This website may contain links to other websites that are not under the control of Edoburg. We have no control over the nature, content, and availability of those sites. The inclusion of any links does not necessarily imply a recommendation or endorsement of the views expressed within them.

### Technical Data

The information and technical data (altogether “Data”) herein are not binding. The Data neither constitutes any expressed, implied, or warranted characteristics, nor guaranteed properties or a guaranteed durability. All Data is subject to modification. The General Terms and Conditions of Sale of Edoburg Piping Systems apply. Edoburg Piping Systems LLP reserves the right to change the technical values and images contained in this brochure without prior notice. It does not assume any responsibilities arising from printing errors.

### Jurisdiction

This disclaimer shall be governed by and construed in accordance with the laws of India. Any disputes relating to this disclaimer shall be subject to the exclusive jurisdiction of the courts of India.

### Updates

Edoburg reserves the right to update or change this disclaimer at any time without prior notice. Your continued use of the website after any such changes constitutes your acceptance of the revised disclaimer.

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